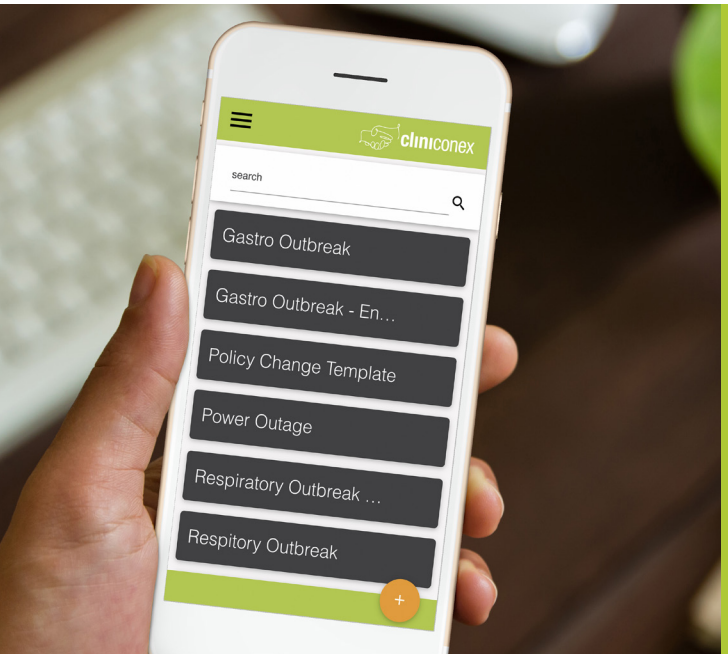
cliniconex

Cliniconex provides Resident Family Engagement solutions for Senior Care facilites. Our software reduces the burden of family communication through integration with PointClickCare's EHR.

For more information visit www.cliniconex.com



RESIDENT FAMILY ENGAGEMENT

FOR SENIOR CARE

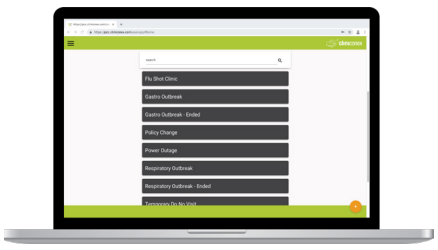
SKILLED NURSING, SENIOR LIVING &
CONTINUED CARE RETIREMENT COMMUNITIES

Return time to care, improve resident family communication and reduce operational costs with Cliniconex's Resident Family Engagement solution for PointClickCare's EHR

URGENT SAFETY & OUBREAK NOTIFICATIONS

Keep resident families apprised of outbreaks, emergency information and important facility policy changes. The Cliniconex App enables facility administrators to initiate one-to-many notifications within seconds to target resident family contacts of a specific unit and/or facility. Cliniconex applies pre-established corporate branding and workflow rules to send messages to contacts stored in your EHR via voice, text or email (according to family contact preferences). The service also allows families to confirm receipt of the message or request a callback.

Emergency information, such as power outages, outbreaks or evacuations, need to be conveyed as quickly as possible. Cliniconex allows you to contact all affected resident families within minutes, ensuring the timely delivery of critical information, with little to-no staff effort required.

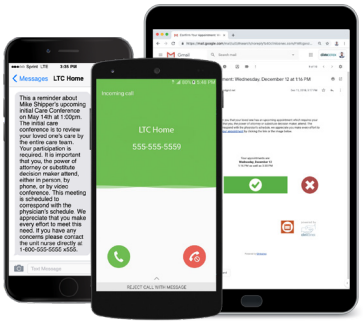


INITIATE OUTBREAK OR PUBLIC NOTICES FROM ANY WEB ENABLED DEVICE (TARGET BY FACILITY/UNIT)

cliniconex
WORKFLOW AUTOMATION

PointClickCare®

GATHERS CONTACT INFORMATION FROM POINTCLICKCARE'S EHR AND LOGS COMMUNICATION RECORDS IN THE RESIDENT CHART



RESIDENT FAMILY CONTACTS RECEIVE NOTIFICATIONS ON THEIR PREFERRED DEVICES

www.cliniconex.com | sales@cliniconex.com | 1-844-891-8492

RETURN TIME TO CARE

Automate repetitive time-consuming tasks and allow your nursing staff to focus on what matters most: caring for residents.

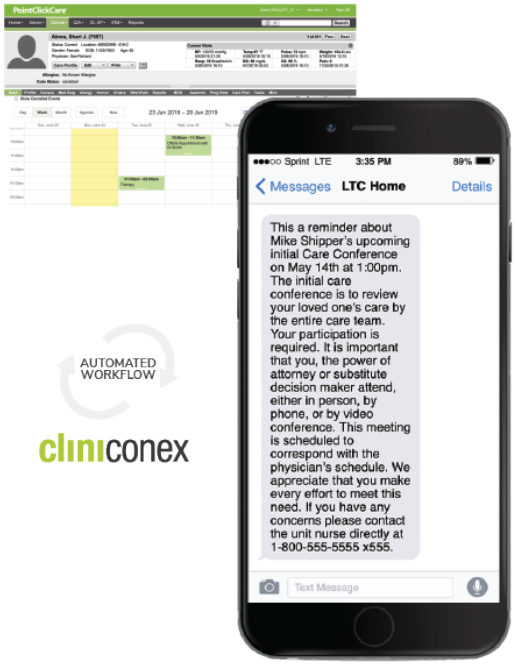
INCREASE FAMILY ENGAGEMENT

Keep resident families informed of their loved one's upcoming medical appointments, care plan reviews and social events with push notifications to their preferred devices.

REDUCE OPERATIONAL COSTS

Your high-value resources are spending countless hours manually engaging with resident families. Reallocate resources towards meaningful tasks and improve cost predictability.

ROUTINE CARE COORDINATION & CARE PLAN NOTICES



Coordinate resident family attendance and better prepare them for upcoming medical appointments, care conferences and care plan reviews. Cliniconex's routine engagement service allows facilities to create a series of workflow rules triggered by events created in your EHR's Resident Calendar. Notifications are automatically sent to resident family contacts based on pre-established rules via their preferred method of communication (voice, text or email). Resident family members can confirm or deny attendance as well as request a callback directly from their device.

Care coordination for both internal and external resident appointments is time-consuming. Cliniconex allows you to automatically remind resident families of their loved one's appointments. Your staff needs to focus on direct care, not chase POAs. Best of all, you can even include special instructions based on the appointment type, ensuring families arrive on time, well-informed and prepared.

" It's all about returning time to care. Automating resident family engagement meant that we could have our nurses spend their time where it matters most, providing direct care to the resident. "

Doris Jenkins, Director of Nursing
The Perley and Rideau Veterans' Health Centre

cliniconex

www.cliniconex.com | sales@cliniconex.com | 1-844-891-8492

© Cliniconex 2019 – All Rights Reserved.